

Office of Citizen Complaint Review

Description	FY 2002 Approved	FY 2003 Proposed	% Change
Operating Budget	\$1,423,893	\$1,431,445	0.5

The mission of the Office of Citizen Complaint Review (OCCR) is to provide the public with independent, fair and timely review and resolution of complaints of misconduct against Metropolitan Police Department (MPD) officers.

OCCR began accepting complaints of misconduct against MPD officers beginning January 8, 2001. A five-member Citizen Complaint Review Board, of whom one is a member of MPD, oversees the agency. The other four members, all private citizen volunteers, have no current affiliation with any law enforcement agency. The Mayor appoints the members of the board subject to confirmation by the District Council.

In FY 2003, the agency intends to increase the number of community events that promote the agency's mission, refer an increased number

of cases to complaint examination and mediation, and make more policy recommendations based on analysis of complaints. The agency plans to fulfill its mission by achieving the following strategic result goals:

- Increase citizen awareness of the agency's purpose.
- Reduce time to make final determination of complaints.
- Identify changes in practices and policies that will reduce the level of misconduct in the Metropolitan Police Department.

Did you know...

Telephone number	(202) 727-3838
Website	www.oocr.dc.gov
Formal complaints	308
Cases referred to mediation	10
Successful mediations	7

Where the Money Comes From

Table FH0-1 shows the source(s) of funding for the Office of Citizen Complaint Review

Table FH0-1

FY 2003 Proposed Operating Budget, by Revenue Type

(dollars in thousands)

	Actual FY 2000	Actual FY 2001	Approved FY 2002	Proposed FY 2003	Change From FY 2002
Local	218	1,117	1,424	1,431	8
Gross Funds	218	1,117	1,424	1,431	8

How the Money is Allocated

Tables FH0-2 and 3 show the FY 2003 proposed budget and FTEs for the agency at the Comptroller Source Group level (Object Class level):

Table FH0-2

FY 2003 Proposed Operating Budget, by Comptroller Source Group

(dollars in thousands)

	Actual FY 2000	Actual FY 2001	Approved FY 2002	Proposed FY 2003	Change from FY 2002
Regular Pay - Cont Full Time	34	345	1,099	877	-222
Regular Pay - Other	0	101	0	0	0
Additional Gross Pay	0	17	0	0	0
Fringe Benefits - Curr Personnel	2	59	165	132	-33
<i>Personal Services</i>	<i>36</i>	<i>523</i>	<i>1,264</i>	<i>1,009</i>	<i>-255</i>
Supplies And Materials	24	92	8	28	20
Telephone, Telegraph, Telegram, Etc	0	0	0	20	20
Rentals - Land And Structures	0	140	151	155	4
Other Services And Charges	37	103	1	61	60
Contractual Services - Other	0	177	0	136	136
Equipment & Equipment Rental	122	82	0	22	22
<i>Non-personal Services</i>	<i>182</i>	<i>594</i>	<i>160</i>	<i>422</i>	<i>262</i>
Total Proposed Operating Budget	218	1,117	1,424	1,431	8

Table FH0-3

FY 2003 Full-Time Equivalent Employment Levels

	Actual FY 2000	Actual FY 2001	Approved FY 2002	Proposed FY 2003	Change from FY 2002
Continuing full time	1	7	21	19	-2
Term full time	0	6	0	0	0
Total FTEs	1	13	21	19	-2

Local Funds

The proposed Local budget is \$1,431,445, an increase of \$7,552 or 0.5 percent over the FY 2002 approved budget of \$1,423,893. This includes a decrease in personal services of \$254,916 offset by an increase in nonpersonal services of \$262,468. The reallocation of budget authority from personal services to nonpersonal services reflects the requirements for the relatively new agency, which began operations in January 2001. The agency reduced FTEs from 21 to 19 and increased funding for supplies, equipment, and contractual services to provide necessary services for assessing and processing complaints. Significant changes are as follows:

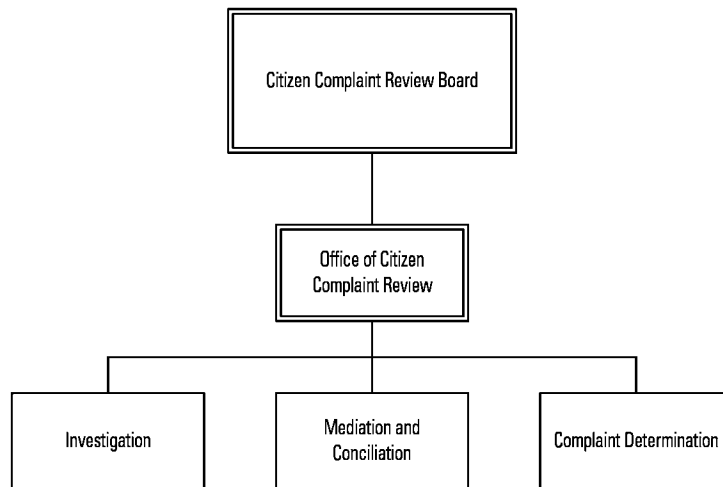
- A decrease of \$276,468 in salaries and a reduction of two FTEs due to the need to provide additional budget authority for con-

tractual services and other budget categories in nonpersonal services.

- An increase of \$21,552 due to the pay increase approved in FY 2002.
- An increase of \$136,000 in contractual services primarily to fund complaint examination, mediation, court, and interpretation services required for the case workload. This includes a \$14,000 reduction associated with cost-saving initiatives.
- An increase of \$102,674 in other nonpersonal services categories, including \$20,051 in supplies, \$22,166 in equipment, and \$60,457 in other services and charges due to a reallocation of budget authority from personal services in order to provide needed materials to work on cases.
- An increase of \$23,794 for fixed costs.

Figure FH0-1

Office of Citizen Complaint Review



Programs

The Office of Citizen Complaint Review is authorized to review and resolve complaints of police officer misconduct in these areas: (1) use of excessive or unnecessary force; (2) harassment; (3) discrimination; (4) retaliation; and (5) use of inappropriate language or conduct. The agency carries out its mission through three major functions:

Investigation

The Investigation unit, staffed by OCCR investigators, evaluates the facts and evidence stem-

ming from citizen complaints of misconduct against Metropolitan Police Department officers.

Mediation

The mediation process enables citizens and accused police officers to resolve disputes with the assistance of trained and experience mediators hired by OCCR.

Complaint Examination

The complaint examination function involves use of qualified and impartial hearing officers

hired by OCCR to determine the merits of investigated complaints that cannot be settled or where mediation has failed.

In addition the Citizen Complaint Review Board is empowered to make policy recommendations to the Mayor, the District Council and the Chief of Police concerning those aspects of the management of the Metropolitan Police Department that may have a bearing on police misconduct.

Agency Goals and Performance Measures

Goal 1: To investigate, conciliate/mediate, or adjudicate citizen complaints of misconduct against officers of the Metropolitan Police Department in an independent, fair and timely manner.

Citywide Strategic Priority Areas: Making

Government Work; Enhancing Unity of Purpose and Democracy

Manager: Mr. Philip Eure, Executive Director

Supervisor: Mr. Philip Eure, Executive Director

Measure 1.1: Percent of complainants who are contacted within three working days of filing a complaint

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	70	75	75
Actual	N/A	N/A	-	-	-

Measure 1.2: Percent of cases that are referred to mediation/conciliation within 30 days of their determination of eligibility

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	75	80	80
Actual	N/A	N/A	-	-	-

Measure 1.3: Percent of cases receiving action within 15 days of the completion of the investigation

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	75	80	80
Actual	N/A	N/A	-	-	-

Measure 1.4: Percent of determinations transmitted to the Police Chief within 15 days

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	100	100	100
Actual	N/A	N/A	-	-	-

Goal 2: Make recommendations to the Mayor, the Council, and the Police Chief concerning those aspects of the management of the Metropolitan Police Department that may bear on police misconduct, such as the recruitment, training, evaluation, discipline, and supervision of police officers.

Citywide Strategic Priority Areas: Making

Government Work; Enhancing Unity of Purpose and Democracy

Manager: Mr. Philip Eure, Executive Director

Supervisor: Mr. Philip Eure, Executive Director

Measure 2.1: Number of briefings to the Mayor and/or his staff

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	4	4	4
Actual	N/A	N/A	-	-	-

Measure 2.2: Number of briefings to appropriate members of the DC Council and/or their staffs

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	4	4	4
Actual	N/A	N/A	-	-	-

Measure 2.3: Number of briefings for the Metropolitan Police Department and the Fraternal Order of Police

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	8	8	8
Actual	N/A	N/A	-	-	-

Goal 3: Actively engage in community outreach and increase public awareness of the agency's mission and role.

Citywide Strategic Priority Areas: Strengthening

Children, Youth, Families and Individuals;

Building and Sustaining Healthy

Neighborhoods

Manager: Ms. Tamar Meekins, Deputy Director

Supervisor: Mr. Philip Eure, Executive Director

Measure 3.1: Number of community outreach efforts to diverse community groups

	Fiscal Year				
	2000	2001	2002	2003	2004
Target	N/A	N/A	12	18	18
Actual	N/A	N/A	-	-	-